



# THE FOGHORN

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FOURTH QUARTER 2016

## NOTE FROM THE DIRECTOR

Having employees like you is the reason for our success. Please accept my deep appreciation for all that you have done throughout this year. Although it's been a little tough with all the changes that have taken place, we are always looking for ways to be more efficient and make our organization a better place to work. Recently we had more excellent employees receive the "Employee of the Month" awards. Please help us keep that program alive and nominate your employees that are deserving of this award. I keep mentioning the budget, but

it is still challenging us in many ways. Let's continue to perform our jobs the most efficient way possible. I also want to thank everyone who participated in the Adopt A Family for Christmas fund raiser through the Salvation Army. Your donations and gift purchases will make a family very happy on Christmas day. Without you they may not have had anything under their tree. This was made possible by your generosity. As we move into the new-year, please know that what you do here at KU is very much appreciated by faculty, staff and students. Working with

you is a pleasure and it makes me happy to be part of such a great team. I offer my best wishes to you and your families during this Holiday Season and we look forward to a successful 2017. My door is always open, stop by when you're in the area.



## ADOPT A FAMILY

*This year we adopted a Salvation Army family of a mother and father with a five year old and five month old. Due to the generous donations of our staff we were able to give this family a won-*

*derful holiday. They received clothing, a number of gifts and a gift card to a grocery store to buy a Christmas dinner. Thank you all for helping out a family who is*

*in need and giving their children a Christmas to remember.*



## UPCOMING EVENTS

- Christmas Holiday Break  
December 26
- New Year's Day Holiday  
January 2
- Martin Luther King Junior Holiday  
January 16
- School back in Session  
January 17



- Do you have your KU ID badge displayed prominently? Employees should be wearing a KU FS shirt **OR** a KU ID badge displayed when doing work in a building. ID badge cover, clip and lanyard can be obtained from your supervisor. Supervisors can receive these from Amber Wood. If you need a replacement ID—present the non-working card to your supervisor who will contact Amber.





## November: Alex Toledo

Alex is a General Maintenance Repair Technician in Zone 3. Alex was nominated by six of his fellow staff members.



## December: Matt Falkenstien

Matt is the storekeeper at the store-room. Matt was nominated by Julie Bellucci.



Check out this Christmas tree that the guys made out of parts in the Store-room. (No parts were harmed in the making of this tree, and all will be returned to stock.)

## NEWS

- Be sure to check the weekly tip for weekly updates to work order numbers and other great opportunities.
- The Employee Advisory Council board has held their first meeting since being reorganized on December 7. Follow up notes from the meeting will be published once they become available. Please continue to submit Employee of the

Month nomination forms and suggestions.

- Gerry McClaskey is recovering well after a minor stroke in early December. We hope to see him back at the beginning of the year as the zone manager for Zone 3. Zone 6 merged with zone 2 in early December.
- Thank you to those who participated in the basketball drawing, 6 Campus Operations

employees were able to attend the December 6 Men's basketball game.

- Pay rate increases were effective in the December 16 pay period paychecks.
- Happy Holidays to all!
- Happy New Year!





## PRAISE FOR FACILITIES SERVICES

### **Zone 1:**

Awesome response by Z1 personnel. I greatly appreciate the efforts.

[Mike Russell, Kurata](#)

### **Zone 5:**

My boss - Karen Ledom wanted to say a big thank you for the job you did in her office (Strong 109D, Work Order #17143020) and would also like to add that the service completion notification you left behind was especially thoughtful and exemplifies excellent customer service.

[Kemi Obadare](#)  
Office Manager  
Student Academic Services

### **Zone 5:**

This morning, I came to my office only to find that there had been some sort of electrical something-or-other that had cut off all power to my computer, my printer, my light. FS sent someone up right away and he was very earnest but could not solve the mystery so he went and got a young electrician who worked diligently and eventually traced the source of the problem to a switchbox (I may have got that technical term wrong) in the basement of our building; I am on the second floor. Both men were

helpful and focused but I particularly want to commend the young electrician who maintained good cheer, courtesy and doggedness until the problem was solved. I'm afraid I don't know either of their names though I feel certain one of them at least told me.

[Randi Hacker](#)

### **Zone 1:**

First of all, thanks big time for all the support you've provided on the FarmHouse. If you've been by, you'll know it's a new building. I have to say something very special about Butch and the plumber, Peter. Butch is one of the best workers I think I've seen. He shows up faithfully, does his job and its great -he always goes the extra mile to make sure the job is right. He is a real asset to have at F&O and please put my comments in his folder. Peter has done a work of art in the basement. His plumbing is beautiful and he to really is a professional...and strives to make it perfect. The other guys who have been part of this and put the sump pump in are great...only I haven't been able to connect with them...I just see the result of their work. I don't know how things

go in other zones, but I am glad as heck we landed in yours. As I mentioned, we will have a VIP tour...and the basement now will be part of it. You and your team have made a real dump...a terrific and needed space that we'll utilize now without reservation. This comes at a good time when the FarmHouse is beginning to be the focal point of the CDR because of its new technology and facilities. Again I can't thank you enough.

Thanks again  
[Greg Thomas](#)

**Zone 1:** Thanks to facilities, the installer, and yourself for the timely help and support as always!

Austin

**Zone 5:** I just want to say an enormous THANK YOU that the doors are now operating properly. It's almost odd not to hear the shrieking grind every time they open anymore after so long. Of course, now we're past being able to claim that it's to provide atmosphere for Halloween...so the timing is excellent.

[Christen A. Caton](#)  
Operations Manager,  
Watson Library

**Zone 4:** Thank you for all of your help, you really went above and beyond and we really appreciate it!

[Jennifer Paasch](#)

**Zone 5:** I would like to tell you how much I appreciate all the help we get from the people in facilities. I know how hard it is to maintain this old building and keep us comfortable and happy, and the people who do this are not always thanked.

The problem we have had with hot water in our kitchen sink is a good example of the above and beyond help your people are willing to give. It may not seem all that important but with no hot water we are not able to maintain a healthy environment in our kitchen.

Thank you,  
[Rose Broers](#)  
International Programs

