Although, summer started last month, it feels like it’s just beginning with all the mild weather that we’ve been having thus far. I want to thank the entire Campus Operations team for the fantastic work everyone did to make this year commencement a success. Everyone worked hard to prepare for this year ceremonies. The appearance of the campus was beautiful and many positive comments were received. It seems like every month something new develops within the organization. We are fortunate that most of the time they are good things. After 30 years of honorable service to the university, Wayne Hathaway retired last month. He served in many capacities, first in FO as a painter, then Housing as a painter supervisor then in FS as maintenance supervisor and then zone manager. We wish him well on his well-earned retirement. Zone four and five have merged and are now named zone 4 under one zone manager. We are in the process of bringing some store inventory materials to the zones. We feel that this will help make us more efficient as we cut down our trips to the main store. The new fiscal year (FY) has begun and the state budget is no better. Please continue to watch our spending as we move forward into the new FY. After 30 years of honorable service to the university, Wayne Hathaway retired last month. He served in many capacities, first in FO as a painter, then Housing as a painter supervisor then in FS as maintenance supervisor and then zone manager. We wish him well on his well-earned retirement. Zone four and five have merged and are now named zone 4 under one zone manager. We are in the process of bringing some store inventory materials to the zones. We feel that this will help make us more efficient as we cut down our trips to the main store. The new fiscal year (FY) has begun and the state budget is no better. Please continue to watch our spending as we move forward into the new FY.

The new fiscal year (FY) has begun and the state budget is no better. Please continue to watch our spending as we move forward into the new FY.

Do you have your KU ID badge displayed prominently? Employees should be wearing a KU FS shirt OR a KU ID badge displayed when doing work in a building. ID badge cover, clip and lanyard can be obtained from your supervisor. Supervisors can receive these from Amber Wood. If you need a replacement ID—present the non-working card to your supervisor who will contact Amber.

NOTE FROM THE DIRECTOR

Although, summer started last month, it feels like it’s just beginning with all the mild weather that we’ve been having thus far. I want to thank the entire Campus Operations team for the fantastic work everyone did to make this year commencement a success. Everyone worked hard to prepare for this year ceremonies. The appearance of the campus was beautiful and many positive comments were received. It seems like every month something new develops within the organization. We are fortunate that most of the time they are good things. After 30 years of honorable service to the university, Wayne Hathaway retired last month. He served in many capacities, first in FO as a painter, then Housing as a painter supervisor then in FS as maintenance supervisor and then zone manager. We wish him well on his well-earned retirement. Zone four and five have merged and are now named zone 4 under one zone manager. We are in the process of bringing some store inventory materials to the zones. We feel that this will help make us more efficient as we cut down our trips to the main store. The new fiscal year (FY) has begun and the state budget is no better. Please continue to watch our spending as we move forward into the new FY. On May 9, 2017, a few of our staff members went to watch a T-Bones baseball game. Our group got to sing the National Anthem at the home plate before the game. What a great honor. We do a lot of good things in Facilities Services. Repairing what breaks and cleaning what gets dirty is a great accomplishment for us all. I remember doing both in my past history and I always felt good at the results. I hope you do too. Please continue to nominate great people for the F.S Employee of the Month. It’s a great recognition for our team. Thank you for everything you do for KU. I hope you are able to take some time off this summer for a bit of rest and recuperation (R & R). Stop by and say hello, my door is always open.

Vince Avila

Facilities Services staff & families sing the National Anthem at the T-Bones Game May 9

THE FOGHORN

THE FOGHORN      SECOND QUARTER 2017

UPCOMING EVENTS

- Last day of summer classes July 28
- First day of Fall Semester August 21
- Labor Day, September 4
- Veteran’s Day, November 10
- Thanksgiving Holiday November 23-24

Do you have your KU ID badge displayed prominently? Employees should be wearing a KU FS shirt OR a KU ID badge displayed when doing work in a building. ID badge cover, clip and lanyard can be obtained from your supervisor. Supervisors can receive these from Amber Wood. If you need a replacement ID—present the non-working card to your supervisor who will contact Amber.
April: Buddy Taylor

May: Brad Richard

June: Bill Elmer

Kenny Schultz working on a Back Flow preventer at Ellsworth hall

Alex Toledo retires in June 2017 after 30 years with the university. Gerry McClaskey ‘rode’ in on his day off to also present Alex with his retirement plaque.
Zone 4: We have facilities guys come through out office daily. They are always very friendly and nice guys. And always helpful.
Maximo Survey Response

Zone 1: I would like to say that my office looks great, the floor has never looked better. I want to give a big shout out to Gary our custodian, he worked very hard to get this project started and was here to the end, going far beyond of what was expected of him, he is a very hard and efficient worker. Although, Gary did not actually strip and wax my floor, he was very involved in getting the ball rolling, I appreciate all that he does in our building, the bathrooms are so much cleaner. Also, I would like to thank Colt for stripping and waxing my office, it looks great, you did an awesome job, in a timely manner!!!
Laura Sellers

Zone 4: Thank you for completing our request (cleaning, stripping and waxing) for Fraser Hall rooms 608, 617, and 621. The rooms look WONDERFUL!!! =)
I appreciate you following up tonight with Fraser 622 and 622A. I have made sure to keep everything off the floor to make it easier to clean the rugs for your staff. My department chair, Dr. Joane Nagel, was very pleased with how the floors came out in 608, 617, and 621! It makes all the difference in creating a welcoming space! =) I look forward to seeing the carpets cleaned tonight. They’re a mess! +)~ I appreciate all the hard work your staff does to accommodate our requests.
Le-Thu, Anthropology Dept.

Zone 4: The 709 office space is much improved and looks great! We very, very much appreciate the gentlemen carrying the large 10ft table up 7 flights of stairs in Fraser Hall. I was impressed and every so thankful to have the job done well and with a positive spirit. Thank you!
Maximo Survey Response

Zone 4: Steve and Jeremy did a great job.
Snow Hall, Maximo Survey Response

Surplus: Sam and his assistant were tremendous!!! I had no idea they would have to haul (down 6 flights of stairs) 5 HUGE wooden tables from the 6th floor of Fraser Hall. Sam and his assistant had to take the legs of all 5 tables before placing on a dolly to roll to the end of the hall to the stairwell. Each table was carried down individually. WOW!!! I know this was a heavy job to complete and I am extremely thankful for their hard work!!! They did a fabulous job!!! =)
Fraser Hall, Maximo Survey Response

Zone 4: We received excellent service and are happy with the results. The electrician was very considerate and provided useful information on what he was doing. He was very neat and tidy, leaving everything clean and orderly.
Sandra Olson, Maximo Survey Response

Surplus: THEY MOVERS FOR KU SURPLUS WERE GREAT!!! THANKS!
Fraser Hall, Maximo Survey Response

Lockshop: VERY PLEASED WITH THE WORK - GLAD WE HAVE OUR OWN SET OF KEYS WHICH OTHER DEPARTMENTS IN OUR BUILDING WILL NOT BE ABLE TO ACCESS OUR DISPLAY CASES. =)
Fraser Hall, Maximo Survey Response

Surplus: KU SURPLUS MOVERS WERE EXCELLENT! THEY WERE DELIGENT AND COMPLETED THE FS REQUEST IN A TIMELY MANNER. VERY PLEASED WITH THEIR SERVICE! =)
Fraser Hall, Maximo Survey Response

Surplus: Sam and his crew are great! Really quick, responsive and always pleasant to work with!
Green Hall, Maximo Survey Response

Zone 2: I want to thank the hard working staff that has gone above and beyond for making our apartments and buildings look awesome! The Sunflower storage room has never looked better. It is organized and looks very neat and tidy! Way to go Michelle! Thank you and your staff for working so hard!
Lisa Lynn Stratton, Student Housing

Zone 4: STEVE ALVAREZ WAS GREAT! AS WERE THE TWO PAINTERS -- EVERYTHING WAS DONE AHEAD OF SCHEDULE. =) THANKS FOR COMPLETING OUR WORK REQUEST IN A TIMELY FASHION.
Fraser Hall, Maximo Survey Response

Garage: Yes, in fact Jose dropped what he was doing to help me immediately. He fixed my flat tire in 20 minutes. Everyone is always nice, and helpful.
Foley Hall, Maximo Survey Response

Zone 1: These guys did an excellent job on this order. We appreciate that they discovered the problem in the first place and then fixed it before bigger repairs were necessary. Great job guys!
Foley Hall, Maximo Survey Response

Zone 4: The garage determined that the problem was a faulty battery. It was replaced and the truck has been running like new. I can't tell you enough how valuable the garage is to campus! The email notifications and interactions have been superb and the interaction - courteous and professional. We have a first rate vehicle maintenance shop and Jack and Stephanie are excellent!
Maximo Survey Response

Zone 4: I appreciate how zone staff worked with George Werth’s office and Josh Wheeler to make the changes. Museum staff in the ultra-cold offices were thrilled to work in a relaxing temperature today unlike the past days where we were walking around with blankets wrapped around us (literally)! Thank you!
Dyche Hall, Maximo Survey Response

Zone 4: I am always pleased with the staff and their friendly and professional manner!

Strong Hall, Maximo

Zone 4: Everything is working better than it was before. Thank you for the quality work and quick response!
Budig, Hall, Maximo

Zone 2: I want to give a quick shout out to the Custodial Staff for their hard work on getting all the rooms ready for summer school and the summer school staff. I know you had many other obstacles to endure as well, and you all deserve a BIG thank you and KUDO’S!!
Lisa Lynn Stratton, Student Housing

Zone 3: We already thanked Gerry at our Zone 3 who helped coordinate this, so on behalf of Interim Dean Jim Guthrie, we also wanted to thank you for helping out the Business School / Cap Fed Hall last week when you sent your excellent staff person Craig (Moore) and his power wash equipment over to clean off all the mud that got tracked on our sidewalks during a garden planting last Wed. After Craig was done, you couldn’t even tell it was ever dirty. His efforts made the building look great for graduation weekend. Please pass our thanks on to him as well.
Mark Strand, Capital Federal Hall

Zone 4: I want to thank Chris Mills who works in Strong Hall for getting the stain out of our upholstered bench, it looks wonderful! Thank you from everyone in IP! Rose M. Broers, International Programs

Zone 1: I really liked the quick response to the request for quote. Often, I cannot figure out how much something will cost, so it is nice for me to be able to ‘close the loop’ with a quick quote. Great work. Thanks again.
Maximo Survey Response
I wanted to do a little bragging about my crew and the impressive job they did redoing the floors in Hilltop last week. With a short week and 6 rooms to strip and wax, they got the job done with enthusiasm, a team-first mentality, and some of the most unselfish hard work I’ve seen in a while. I wanted to make sure they were recognized. They deserve it. They worked very hard all week and the floors look great. I’m so proud to be a part of this team of professionals.

Pictured:

From left to right (back row) Rey Garcia, Wesley Matson, William Novotny, Michael Martinez, Brian Alfers, and Anthony Schinze (front row) Leslie Payne, Natalya Vorobey, Lakiesa Burnham, and Lyle Johnson

(not pictured) Joe Keim, Terry Cook, and Tanya Thomas

- Cameron Lauer

Thank you soooo much for taking care of the ANTH Department’s requests. =)

Hope you’re both having a great day!!

Hope you’re smiling!

~Le-Thu

ANTH Dept.

Zone 1:
I just received a call from Kendra Clark from Animal Care in Higuchi. She recently called in because a thermostat had fallen off the wall in her facility and they could feel air coming out of the area where it had been. She called, I took her info, and called Chuck Shaw (who said he’d call Jarrod right away). She just called back to say that she “really loves (her) facilities guys! Bones and his associate came right away! They’re so helpful and always come really quickly” when they have an issue. So, yay! Thank you all!

Melissa Wittner

Zone 4:
A very warm, sincere, congratulations to all three of you for a much-deserved Team of the Year award. We are so proud of you and grateful for everything you do for JRP and the School of Education. It is a job-well-done and truly wonderful that it was recognized by the University at large. And what Ann Hause said is certainly true; in your position you don’t get much recognition — this was (again) well-deserved! You are each GREATLY appreciated. ... and it is nice to now have faces to go with names. -)

Again, thank you each for ALL you do for us.

Lon Dehnert, School of Education

Zone 4:
Please keep these guys (HVAC) assigned to our DHDC building! They’re fantastic!

Dole, Maximo Survey Response

Zone 4:
Just wanted to let you know that the Gerontology office looks great! The painting (Clay Galbraith) was a job WELL DONE!

Thanks again...

Tamara Baker, Department of Psychology

Work Management:

Suzy was awesome. As a result, I have since given instructions to others in our office on how to submit a work order, who were so impressed about the service on this minor request that was important to us.

Carla Swoyer, Carruth

Zone 4:
Each staff member of Facilities Services who has worked on the Gathering Room has provided the services in a professional manner and has kept us informed of the progress along the way. Thank you for all the hard work that each and every one of you did to help make the “Gathering Room” a comfortable place to serve the community of Lawrence.

Hayworth, Maximo Survey Response

Energy:

Owen did a great job—he is invaluable for trouble shooting HV/AC problems and coming up with creative solutions.

Our research facilities would not survive for long without him.

West District Greenhouse, Maximo Survey Response

Zone 4:
Outstanding work. The technician was very helpful and courteous. He explained the problem and fixed it very quickly.

Military Science, Maximo Survey Response

Zone 2 & 3:
Dear Gerry and Grant,

In your manager roles, you probably get more complaints than compliments. Complainers make more noise than praises. It happens to us too. I want to complement you on your employees, Steve Conway, Randy Burkart, and Charles Helmer. My office (2150D Learned Hall) has a very rare A/C connection/hardware issue in that very often we have thunderstorms the A/C stops working, but only in office D, not the entire suite. At least this is how I understand the problem. Over the years Steve, Randy, and today, Charles have always been very kind, very friendly, listen to what I have to say, go up on the roof and take care of the problem each time this happens. They don’t stop there, I have all of their office numbers because they ask me to call if the problem is not solved. I want to thank you for the technical and human quality of your HVAC techs that you have hired at KU.

Mario Medina, Civil, Environmental & Architectural Engineering Department

Zone 4:
I wanted to send a quick email just to personally thank Chris Mills for the work completed in the shared kitchen in our office. The floor looks amazing!!! The hard work is appreciated by both Provost staff and Chancellors staff.

Thank you Chris!!

Sharon Parnell, Budget Manager

Zone 4:
I’d just like to comment that though the heating issues in Murphy Hall are not easily fixable, the situation this spring has been significantly better than in the past, and the staff members running the HVAC system have been very accommodating of me sending a lot of requests and personally checking in to make sure the heat levels are properly monitored. The quality of service has been outstanding this year and I really appreciate the dedication.

Thanks,

Chris Bohling, Operations Manager, Maximo Survey Response

Zone 4:
Thank you so much for your help with my office’s AC portable AC unit. Everything is working perfectly.

Also, a HUGE word of praise for the fellows (HVAC) who came over to help. I forgot to ask their names but they were extremely helpful, nice, and professional. Great help you have!
Dana cleaning the carpet at Fraser hall.

Will Allen with the moving crew bringing a pallet of carpet out of storage in the Facilities warehouse.

Pallets of custodial supplies being staged for weekly deliveries in the Facilities warehouse. Brian from Grainer is loading up custodial den deliveries.

Luke Daniels helping out with a flood at Corbin

Foley Lunch & Learn at the Storeroom
THE FOGHORN

THANKS!
Jesse Rice, I.T. Coordinator – Hoch Auditoria

Special Services:
Laura Sellers and her crew are fantastic, good-humored about unforeseen issues that might happen during a job, and always very courteous. I'm very glad to count them as part of our team.
Spencer Library, Maximo Survey Response

Lockshop:
I ALWAYS RECEIVE EXCELLENT CUSTOMER SERVICE FROM THE LOCK SHOP!
Rob Hileman, Maximo Service Response

Zone 4:
He (Mike Behzadi) was fast and friendly, identified the problem and resolved the issue immediately.
Carruth O'Leary, Maximo Survey Response

Zone 4:
The building custodian and custodial supervisors I have worked with are always extremely kind and helpful. Whenever issues arise, they are always quick to help as well as develop ways to prevent issues from recurring when possible.
Lindley Hall, Maximo Survey Response

Zone 4:
the custodial staff did a great job for the Chemistry Department. It is not their normal routine to clean the shelves where our computers sit in the lab classes. Thanks to all of them for going above and beyond!
Malott Hall, Maximo Survey Response

-zone 3:
I'm so glad to hear that your lights were fixed. Our one man "electrical bandit" works wonders! I'll let him know that he's appreciated. (;
As for our custodial crew, they have taken a major turn in tidying up our complex throughout the week day. They have a new supervisor in charge (Gerald McClaskey) who is a leader by example, and his staff is following suit. You are amongst the growing number of people who have come to me and complimented the new and improved efforts from the custodial team. I will be sure to pass this along. Thank you so very much for the feedback!
Craig Calixe

Wayne Hathaway retired in June 2017 after 30 years at the University.

Safety Sessions at EHS.

Flood at Oliver warehouse from recent heavy rainstorm combined with the road construction on 19th and Naismith.
Kenny Schultz, Richard Stephens, Simon Price, Everardo Cazares
Buddy Taylor is working on updating the smoking and gun signage.

We had an interesting undertaking here at the Garage last month where we worked with the Theatre Department on a piece of set dressing. They needed a piece of a vehicle to use on stage for the play Anon(ymous) and it just so happened that another department had two vans that they were disposing of. We provided the space for them to use, and their stage manager, Alex Weston, came down and cut the van in half! Quite a sight to see!! Then the two halves were separated and the front half was loaded on to the wrecker. After the load was properly secured, it went on down the road to Murphy Hall where it was unloaded on to their dock. The remainder of the van will be sold for scrap, but we like to tell others that what remains is what happens if you don’t pay your bill!! LOL.

-Stephanie Chamberlain