Welcome to Summer - although for many others this means “vacation time”, it remains a very busy time for Facilities Services with all the work we have going on around campus. Don’t forget to enjoy the summer along with all the great work that we do here at KU every day!

To begin this issue of the Foghorn, I want to recognize and thank our entire Facilities Services staff for all the preparation and hard work for commencement. You all did a fabulous job setting up, making sure everything operated properly for the ceremony and cleaning up. You started weeks in advance and had the campus looking its best. You also did a great job for “move out day” in all student housing facilities. Everyone from our special services, landscaping, custodial, painting, and maintenance crews in central shops and zones all did superb work across the board. All this was done less than a year after the merge into one Facilities Services organization, and this was a model event that showed how well we can work together when we communicate, and coordinate across the whole Department. I received so many compliments about your hard work – I couldn’t be more proud of our FS Department and the job you all did.

It is now coming up on the one year anniversary of the merge of two separate maintenance organizations into one Department of Facilities Services, and there has been some real progress made in a lot of different areas in our organization from my perspective. In this case, however, the most important perspective is yours and it is extremely important that we get feedback on the progress (and any remaining challenges) from YOU. Soon you will see information on a climate survey that is similar to the one we conducted one year ago. We strongly encourage you to take the survey (and will schedule work time to take it) and give us your feedback so we can continue to improve, and make Facilities Services a great place to work.

IMPORTANT UPDATES:

- Zone offices and FS Administration have mostly completed remodeling efforts, and have settled in nicely to their “new homes”.
- We have purchased utility vehicles and distributed motor pool vehicles to ensure our staff has the transportation they need to perform their work around campus.
- EZ Max Mobile is now working for those with handheld devices that participated in the pilot program. We have identified funding for expansion of this program and will be purchasing more licensing and more handheld devices to make your job easier.
- Our new Safety Manager, Steve Levenson has been on the job for several months now and is providing basic safety training to all FS employees. We have purchased safety signage and posted it in each zone and shop area. We are working to standardize and expand our Lock-out, Tag-out programs. Feel free to contact Steve with any safety concerns — remember — Never ignore a hazard! (and remember to wear your PPE).
- The Employee Advisory Council met and elected leadership and we provided some feedback after their first meeting. They are working on some great things, and welcome your suggestions in the brand new suggestion boxes. Thanks to those that volunteered to serve on this important council.
- Our new Procurement Manager, Julie Bellucci and the storeroom team is working to streamline some of our procurement processes, revamp our inventory and help us get access and training to purchase items through KUPPS.
- We just hired a new campus Energy Engineer, Mr. George Werth. George comes to us from the State of KS and will start with us on July 8th.
- Our Service Level Agreement with housing has been successful, and we continue to improve our accounting for those services, as well as reining the document for the coming year.
- Maximo systems requirements have been identified and are being prioritized for completion, and we are currently working on proper security permissions and access in Maximo based on functional needs for all users.
- The Business Operations Service Center (BOSC) is up and running to provide Human Resources and Accounting support to FS and to all Departments in Operations.

While we have made a lot of progress — we still have lots of opportunity for improvement, and we can always use your good ideas and suggestions on how to perform our work better, smarter and more efficiently. We need to bundle our work orders and complete them efficiently in our buildings, we need to get our parts and materials lined up and delivered in advance so we don’t have to get more parts in the middle of a job, we need to communicate with our customers and each other, we need to fix things on the spot where we can and make sure we identify items and submit work orders for those things we can’t fix right now. We need to inspect our work areas and buildings for cleanliness and repair work needed and follow-up to make sure they get done. We have the BIGGEST job (and I think the most important) on this campus and that is to provide world class facilities for our students, faculty and staff to perform our missions of education and research. We do a great job because of our great people that are dedicated to that mission of the University of Kansas.

My guiding principles for Facilities Services are:

SAFETY FIRST — QUALITY ALWAYS — TEAMWORK - INTEGRITY

THANK YOU for your hard work every day here at KU!

Jay Phillips, P.E., Director
Preventive vs. Reactive Maintenance

What is Preventive Maintenance? We know it best as the 2nd Shift Maintenance group led by Chuck Shaw. Their main job is to test and maintain critical systems so they don’t fail. Well, what happens if no one performed these tasks? The systems would fail and we would scramble people together to fix the issue as soon as possible. Some would call this ‘reactive maintenance’. If you drive your car until it runs out of oil, you aren’t maintaining the car by finally putting oil in it, in fact, you aren’t ‘maintaining’ anything at all. What is Preventive Maintenance, then? The obvious answer is a brief definition – ‘maintaining something to a like-new condition’. If we wanted to maintain a building in a ‘like new’ condition, what would we do? Obviously check the HVAC systems, pumps, fire safety systems, etc. But what else? Wouldn’t we inspect rooms? doors? windows? Paint? are any lights flickering? What does ‘like new’ mean to our custodial staff? There are a lot of questions in this article, but here’s the big one: If a customer calls in a complaint about something not working as intended in a building, is the building in ‘like-new’ condition? This is the philosophy driving us forward to this new way of thinking. Can we prevent everything, no. There will always be unexpected things that pop up. But by tracking and gathering the right work order data, we can analyze trends and get ahead of as many issues as we can. Administration and work management is working towards a better system to help move this philosophy forward. But in the meantime, what can you do to help keep our buildings in ‘like-new’ condition? We want to know. Send us your ideas on things we can prevent to Facilities@ku.edu. Thank you.

Shawn Harding
Facilities Services

Retirement - Lance Rombough

Lance Rombough is retiring. He has been with KU Since May 1, 1995. In Lance’s own words: “I retired from naval service in 1993 and came to KU to work on a Master’s degree to become a school teacher and maybe learn how to act like a ‘normal’ (instead of military-like) person. In 1994 I was hired as a student assistant in the networking group at the Computer Center, which led to becoming the supervisor of the Computer Repair Facility and providing hardware repairs for computers and printers for the KU campus. In 1997 I moved to the position of network design and provisioning within the Networking & Telecommunications Services (NTS) group. During this period I probably worked in every building on campus, providing computer or networking support to the myriad administrators, faculty, and staff at KU. In 2000 I moved over to the School of Engineering as the Director of Information Technology until my recent reassignment to Facilities Services to assist with implementation of the new version of Maximo. By the way, I did get a Master’s degree in Educational/Instructional Technology…still working on becoming ‘normal’.”

Please take a chance to wish Lance Best wishes on his retirement and his move to South Dakota!

EAC—Employee Advisory Council

The EAC held its first official meeting May 1. They elected the following officers:
President: Aaron Hout
Vice President: Aileen Dingus
Secretary: Amber Wood

The council heard concerns and addressed other issues to bring to leadership. The officers met with leadership to look at resolving the issues presented. The responses and follow ups will be reported back to the EAC on July 10 and will continue to be tracked until they are resolved in full.

The council also announced it has the EAC suggestion boxes hung at the following locations:
• FS Main foyer
• Store Room by water fountain
• Garage
• KS Union 4th Floor Entrance
• Oliver Hall basement by time collection
• McCollum Hall Zone 2&3 break room area
• Burge Union 1st floor by time collection

NEXT MEETING:
July 10, 2013 8 p.m.
Olympian, Burge Union
Please send your primary representative from your shop/zone. If your primary is unavailable, please send your alternate.

“Change is the law of life. And those who look only to the past or present are certain to miss the future.” John F. Kennedy
Center for Sustainability

KU Surplus Can Assist with your Summer Renovation Projects

Working on a campus renovation project that leaves you with surplus materials and furniture? KU Surplus is available to assist in removing any surplus reusable items from the project location, to be redistributed on campus or donated to local non-profit organizations. Simply complete an Online Work Request in advance of the project and mention KU Surplus along with a description of the items to be picked up.

KU Surplus also has a wide selection of desks, office chairs, office partitions, and much more that are available to be used on campus at a nominal price for departments and at no charge for Facilities Services use. We maintain an updated inventory on our website, http://www.recycle.ku.edu/surplus/items.shtml, including pictures, descriptions, dimensions and conditions of available surplus property. Departments are encouraged to view surplus inventory between 8-10 AM Tuesdays at our west campus location, or by contacting us at 393-4256 or email surplus@ku.edu to schedule an appointment. For more information and directions to our west campus location visit our website, www.surplus.ku.edu.

Hello LOTO

Lockout Tagout (29 CFR 1910.147) is a method for preventing the unintended release of hazardous energy during the servicing and maintenance of machines and equipment. Workers servicing or maintaining machines or equipment may be seriously injured or killed if hazardous energy is not properly controlled. Injuries resulting from the failure to control hazardous energy can be serious or fatal! Injuries may include electrocution, burns, crushing, cutting, lacerating, amputating, or fracturing body parts, and others. Failure to control hazardous energy accounts for nearly 10 percent of the serious accidents in many industries.

As part of the University’s commitment to providing safe work, we will be standardizing this system throughout the facilities operation. Everyone will use the same LOTO devices and follow the same procedures. Please remember: NEVER REMOVE A LOCK OR TAG THAT YOU HAVE NOT INSTALLED. If there is a need to do this please be sure to contact your supervisor in advance. Questions? Contact Steve Levenson at 4-5602 or slevenson@ku.edu.

Welcome: Julie Bellucci, Procurement Manager

I started in October of 2010 in Purchasing Services as a buyer, and moved to Lawrence from Kansas City, the Waldo area, the following summer. I am on the St. Patrick’s Day Parade Committee and enjoy giving back to my community through the various events they hold throughout the year that benefit children’s non-profits in the Lawrence area. I have a 4lb Chihuahua named Vida. When you see me ask to see a pic she is the cutest dog ever! I have a 24 year old son that also lives in the Lawrence area. I’m looking forward to learning all I can about the Facilities Services Department and how we as a group keep this place running smoothly every day!

Reminder: If you have not signed up for KUPPS Training scheduled July 1-2, please do so ASAP.

Please see your supervisor to see if it is necessary for you to sign up for training.
It is not fair to ask of others what you are not willing to do yourself.”

Eleanor Roosevelt

Mascots are believed to bring good luck, especially to athletic teams. Just about every college claims a mascot. The University of Kansas is home of the Jayhawk, a mythical bird with a fascinating history. Its origin is rooted in the historic struggles of Kansas settlers. The term “Jayhawk” was probably coined about 1848. Accounts of its use appeared from Illinois to Texas. The name combines two birds—the blue jay, a noisy, quarrelsome thing known to rob other nests, and the sparrow hawk, a stealthy hunter. The message here: Don’t turn your back on this bird.

During the 1850s, the Kansas Territory was filled with such Jayhawks. The area was a battleground between those wanting a state where slavery would be legal and those committed to a Free State. The factions looted, sacked, rustled cattle, stole horses, and otherwise attacked each other’s settlements. For a time, ruffians on both sides were called Jayhawkers. But the name stuck to the free starters. Lawrence, where KU would be founded, was a Free State stronghold.

During the Civil War, the Jayhawk’s ruffian image gave way to patriotic symbol. Kansas Governor Charles Robinson raised a regiment called the Independent Mounted Kansas Jayhaws. By war’s end, Jayhawks were synonymous with the impassioned people who made Kansas a Free State. In 1886, the bird appeared in a cheer—the famous Rock Chalk chant. When KU football players first took the field in 1890, it seemed only natural to call them Jayhawkers. How do you draw a Jayhawk? For years, that question stumped fans. Henry Maloy, a cartoonist for the student newspaper, drew a memorable version of the ‘hawk in 1912. He gave it shoes. Why? For kicking opponents, of course.

In 1920, a more somber bird, perched on a KU monogram, came into use. In 1923, Jimmy O’Byron and George Hollingbery designed a duck-like ‘hawk. About 1929, Forrest O. Calvin drew a grim-faced bird sporting talons that could maim. In 1941, Gene “Yogi” Williams opened the Jayhawk’s eyes and beak, giving it a contentious look.

It is Harold D. Sandy’s 1946 design of a smiling Jayhawk that survives. The design was copyrighted in 1947. For years a single costumed Jayhawk cheered for KU. A second Jayhawk, Baby Jay, arrived in 1971, hatching out of a huge egg on the 50-yard line during Homecoming. Ever since, we’ve had two Jayhawks in costume: Big Jay and Baby Jay.

Today you’ll find several Jayhawks on the Lawrence campus. A piece of birdlike iconography on Dyche Hall, erected in 1901, looks suspiciously like a Jayhawk. In front of Strong Hall perches a large ‘hawk, a statue with sleek, modern lines, gift of the Class of 1956. Another, a striding, feathered bronze, greets visitors to the Adams Alumni Center.

Does the Jayhawk fly? Baby Jay flew the coop once, back in September 1978. Birdnapped, really. The costume was returned just in time for Homecoming. A good thing, too, because myths and mascots are fun to have around.

#1 National ranking, Special education
—U.S. News & World Report

8 Cancer-fighting drugs in NCI drug discovery pipeline formulated at KU Out of 17 total

Praise for Facilities Services

Zone 5 & WM: The guys who service the building have done a great job and Long had nothing but good things to say. He especially wanted to thank Bags for all of his hard work. He also wanted to compliment work management on their work as well.

Lon Dehnert, Assistant Dean of Education, JRP

Zone 6: Thank you all! We were happy to help. I’ll be sure to pass along the message of thanks to student staff.

On that same note, the building (Ellsworth Hall) looked wonderful for our guests and students who checked in on Saturday and Sunday. Thank you all for making us shine!

Best, Kari Stone
Complex Director - Ellsworth & Hashinger Halls
KU Student Housing

Central Crafts: I should let you know what a pleasure it is to work with Laura sellers, Shawn and her crew. They really get customer service and have been totally accommodating since our merge. I just wanted to let you know.”

Lorraine Malone
KU Student Housing

Thanks to our customers for your great feedback!

Jay Phillips
Director, Facilities Services

Zone 4: From Sunnyside/Edna A. Hill Child Development Center

“IT IS NOT FAIR TO ASK OF OTHERS WHAT YOU ARE NOT WILLING TO DO YOURSELF.”

Eleanor Roosevelt

Zones 4: Machelle and two of her staff were absolutely incredible in helping us move food from the large broken freezer to the refrigerator with gliding doors. Once again, Jim & I were extremely impressed with how quickly, efficiently, effectively, and graciously Machelle and her staff worked to help us remedy this problem.

Jan Bowden Sheldon
Professor & Director
Edna A. Hill Child Development Center